



SHARING
PLACES

ORDINARY PEOPLE
COMING TOGETHER
ACHIEVING
EXTRAORDINARY RESULTS

STRATEGIC PLAN

2020-2025



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SHARING PLACES INC

Sharing Places is an ACT based, not for profit disability service provider, providing community access and social participation support (day services) for adults aged from 18 years who have severe to profound disability. The people who access Sharing Places have high and complex needs and require full time support and intervention. All clients accessing Sharing Places have a primary intellectual disability, and mostly require 24/7 intensive support. Sharing Places is the only disability service provider in the ACT delivering quality day options and catering to such a diverse set of needs. Sharing Places is a registered National Disability Insurance Scheme (NDIS) provider.

Sharing Places supports individuals to achieve self-determination in all matters important to them and strives to remove barriers which prevent people from participating fully within the community. We promote a person directed culture that empowers participants, providing not only choice and control in their lives but also opportunities to move forward towards the future they desire. Sharing Places provides for social and community participation; the development of daily living and life skills; the development and implementation of communication skills and strategies and use of augmentative communication aids; and the development and implementation of positive behaviour support plans.

Sharing Places currently supports 167 people across 14 support teams in the ACT, with each support team having a team base and wheelchair accessible vehicles. Due to the complexities of the people we support and the need for specialist knowledge across the organisation, Sharing Places employs permanent staff members (both full time and part time), and only employs a small number of casual employees. It is essential for our workers to build relationships with participants that are based on trust, as people with high and complex needs can only achieve their goals when they are in environments where they feel comfortable to take on challenges.

STRATEGIC PLAN 2020-25

I am pleased to present the Sharing Places Strategic Plan 2020-2025.

The Strategic Plan sets out the Sharing Places Board's objectives and goals for the organisation over the next five years.

As the organisation cements its role as a leading disability support provider in the ACT, the Board is focussed on ensuring Sharing Places continues to strive for excellence in all aspects of our service design, delivery, performance and governance.

The Strategic Plan 2020-25 is aimed at continuing to improve our service and prepare our organisation for future growth under the National Disability Insurance Scheme. The Board's goals for the organisation centre on our approach to service delivery, our commitment to quality and the governance of the organisation. These goals are supported by a set of key priorities that form the basis of how we conduct the business of the organisation over the period and will ensure our continued success.

The goals and priorities that the Board has set for the organisation will directly contribute to achieving and maintaining our vision and our mission. Importantly, our core values will continue to be at the heart of everything we do.

Shelby Schofield
Board Chair

STRATEGIC ASPIRATIONS

OUR VISION

A society where everyone has dignity and is valued.

OUR MISSION

To provide opportunities and support people with disabilities to achieve their own goals and aspirations, improve their wellbeing and reach their full potential.

VALUES

Sharing Places operates only in ways that are wholly consistent with its values:

Respect for everyone

Sharing Places respects the dignity of all members of the community, irrespective of circumstance or resources. It works to remove barriers that prevent people from pursuing their aspirations.

An organisation with people at its centre

Sharing Places works with participants, parents, carers and staff to see that those it supports plan and strive towards the goals that are important to them.

Social inclusion, participation and development

Sharing Places values the diversity of our civic community. It promotes and encourages people with disabilities to work, play and live within the broad community and to contribute to its future growth.

Collaborative and collective action

Sharing Places works and collaborates with others who strive toward goals aligned with our own.

Sustainability

Sharing Places works responsibly to ensure a sustainable future for the organisation and those it supports; in our work practices, in the way we deliver our services and manage ourselves, and in how we interact with others.

GOAL ONE

A client-focused and collaborative approach to service design and provision is at the heart of Sharing Places.

Overview:

Sharing Places' staff work collaboratively with our clients, their families and carers, to provide the support services required to meet their goals and aspirations. Our client focus ensures that we are providing people with the supports that they need.

Priorities:

- Ensure that our core values are consciously exhibited in all aspects of our service planning, design and delivery.
- Proactively manage service demand.
- Pursue opportunities to diversify and improve our service.
- Strengthen and maintain a strong and close working relationship with Feros Care, the Local Area Coordinator for the Australian Capital Territory, and strengthen our alliance with our community partners.

GOAL TWO

A commitment to providing services for people with high and complex needs.

Overview:

Sharing Places is dedicated to providing a high quality service that meets the needs of our clients.

Priorities:

- Maintain an effective quality assurance system and ensure that the organisation achieves full compliance with the NDIS Quality and Safeguarding Framework.
- Support, invest-in and empower our staff so that they can continue to provide the highest quality care and support to our clients.
- Monitor and improve the quality of our physical assets.

GOAL THREE

Maintaining Sharing Places as a financially viable, well governed organisation with productive stakeholder relationships.

Overview:

Sharing Places is a well governed, accountable, transparent and financially viable organisation.

Priorities:

- Improve the efficiency and financial viability of our organisation.
- Strengthen our profile within the community.
- Strengthen engagement with stakeholders and the Canberra community.
- Actively engage with stakeholders to learn and plan for changes to the National Disability Insurance Scheme to ensure Sharing Places remains agile.

